

## Why Hire a Leviton Network Solutions Certified Contractor?

Leviton Network Solutions certified contractors adhere to the highest installation standards and practices for structure cabling systems in the industry. Leviton certified contractors are selected into the program based on their expertise and professionalism. Certified contractors are focused on customer service, and installation excellence.

Leviton's program is tailored to provide relevant training on networking standards and installation practices, and establish strong working relationships with our contractors who have made a commitment to use quality products representing the latest in structured cabling technologies.

Certified contractors maintain their credentialing in our program through ongoing program requirements and a commitment to their customers.

- Contractor has undergone Standards and Technology training including hands-on training on both industry and Leviton specific structured cabling products.
- Contractors are selected for their expertise and demonstrated history of quality workmanship.
- Certified contractors can offer industry leading extended product and performance warranties to their customers.
- Customers of our certified contractors have confidence that they are dealing with an organization that is factory authorized to install Leviton products.
- Certified contractors are required to attend re-certification courses to ensure that they are kept current with the latest standards, technologies, and installation practices.
- Certified contractors have access to unlimited factory technical and application support.
- Certified contractors are required to use only the best in products and materials for their installations.

Our commitment to Quality: Leviton Network Solutions has been engineering, designing, manufacturing, and testing high-performance structured cabling systems for over two decades. This includes all components commonly found in a horizontal communications system such as jacks/connectors, patch panels, patch cords, enclosures, trunks and cables for both copper and fiber optic systems.

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These structured cabling systems and components all exceed the relevant global cabling standards including:

- TIA-568-C.0: Generic Telecommunications Cabling for Customer Premises (replaces applicable TIA 568-B standards)
- TIA-568-C.1: Commercial Building Telecommunications Cabling Standard (replaces applicable TIA 568-B standards)
- TIA-568-C.2: Telecommunications Cabling, Copper Component and Cabling Specifications (replaces applicable TIA 568-B standards)
- TIA-569-B: Commercial Building Standard for Telecommunications Pathways and Spaces
- TIA-606-A: Administration Standard for Telecommunications Infrastructure of Commercial Buildings
- TIA-942: Telecommunications Infrastructure Standard for Data Centers
- ISO 11801: Generic Cabling for Customer Premises (multiple standards)
- BS EN 50173: Information Technology, Generic Cabling Systems, General Requirements. British Adopted European Standard
- ANSI-J-STD-607-A: Commercial Building Grounding and Bonding Requirements for Telecommunications
- IEEE 802.3: Ethernet-based LANs (Fast Ethernet, Gigabit Ethernet, 10Gigabit Ethernet)
- Telecommunications Distribution Methods Manual (TDMM): Published by BICSI

Leviton is committed to continuous improvement. To achieve that goal, our manufacturing and engineering functions are consistently monitored and perfected through the use of quality assurance tools such as Six Sigma Quality Improvement and ISO 9001-2000 Standards, plus UL, ETL and extensive in-house testing.

This reliability assessment is defined by the following processes:

Extensive in-house testing – Reliability and testing for component, permanent link and channel performance utilizing both laboratory network analyzers and field test equipment.

3<sup>rd</sup> Party Certification – All Leviton structured cabling systems, fiber optic and copper (Cat 5e, Cat 6 and Cat 6A) undergo independent 3<sup>rd</sup> party (Intertek/ETL) testing prior to commercialization of the system. Successful 3<sup>rd</sup> party verification ensures the system will exceed all performance requirements in relevant global cabling standards (listed above).

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Field Testing – Field testing is submitted for numerous projects is submitted to Leviton for warranty purposes. This test data is reviewed to ensure not only the products

installed perform reliably, but the installation practices were correct and the entire system exceeds the designated channel performance (Cat 5e, Cat 6, and Cat 6A).

When installed by our Certified Contractors, Leviton guarantees structured cabling system performance will exceed all relevant global cabling system standards, including TIA Cat 5e, Cat 6 and Cat 6A as well as ISO 11801 Class D, Class E and Class Ea.

Leviton guarantees that the products will meet or exceed the overall system electrical and optical performance rating attributed to the cabling system and components as purchased, for the duration of the warranty period. Electrical performance rating is defined as the category rating of the system in accordance with ANSI/TIA/EIA-568-B,C and ISO/IEC 11801 series standards. This includes both the component rating of the individual parts, as well as the overall installed system for both permanent link and channel for copper and fiber optic installations. Additionally, the product will be free from defects in material and manufacturing both at time of purchase and when installed in the certified cabling system.

Should they arise, Leviton Network Solutions will work directly with both the contractor and end-user to resolve any warranty related issues. Technical support personnel, application engineers, product managers, contractor program managers, and quality engineers are all tasked with resolving issues relating to any and all warranty related field issues.

Leviton Network Solutions is confident in offering this industry leading warranty coverage because of the excellence of our products, and the high level of design and installation expertise from our personnel and our certified contractors. Leviton employs more RCDD's and Specification Engineering staff than any other network connectivity manufacturer, and our Certified Contractor program ensures that the design and installation work will be performed by industry professionals of the highest caliber.

Sincerely,




**David Rumpakis, RCDD**  
Contractor Programs Manager  
Network Solutions

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